



Simpler, Better, Faster

# Fulfilling Dreams, Uplifting Lives

**Corporate Presentation** 

September 2018

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# Capri Global: Banking the Unbanked

Total AUM\*

INR 28.4 billion

MSME AUM

INR 15.4 billion

CF + IRL AUM

INR 10.5 billion

HL AUM

INR 2.4 billion

Total Disbursements

INR 20.2 billion

PAT

INR 1 billion

Net Worth

INR 12.6 billion

As on March 31st, 2018

8,000+

Live Accounts

1400+

Employees

8

States

74

Branches



\*Total AUM includes Housing Finance AUM; Branches as on date

# Small Loans: Niche Capabilities

#### MSME

## 54.3 % of AUM

- Focus on Tier II & III cities; Customer outreach: 6,100
- Loan-to-Value: 60%
- Ticket size: INR 26 lakhs with avg loan tenure of 4-5 years
- Key markets: NCR, Gujarat & Maharashtra
- Portfolio Yield:14%
- GNPA: 2%

#### Launched 2013

## Construction Finance

#### 33.2 % of AUM

- Project outreach:97
- Key markets:
   Mumbai, Pune,
   Ahmedabad,
   Surat, Bangalore,
   and Hyderabad
- Ticket size: INR
   10-25 crores with
   avg tenure of 4
   years
- Portfolio Yield:16%
- GNPA: 1%

## Launched 2010

## Housing Finance

#### 8.5 % of AUM

- Affordable housing customers in Tier II
   & III cities
- Customer outreach: 2,620
- Key markets: Maharashtra, Gujarat & NCR
- Ticket Size: 10 lakhs
- Portfolio Yield: 12.3%
- GNPA: 0.13%

## Indirect Lending

#### 3.9 % of AUM

- NBFC Outreach: 3
- Financing to other smaller NBFCs in MSME and MFI
- Over 100 NBFCs and MFIs with the book size up to INR 500 Crores
- Portfolio Yield: 13.0%
- GNPA: Nil

### Launched 2016

## Launched 2018

## Robust Governance & Risk Control Mechanism

Regulator: RBI/NHB

Board:
RMC and Audit committee

Statutory Auditor: Deloitte

Independent Internal
Auditor:
EY

In-house Internal Audit Function

Compliance Function

Credit Manpower: 307 In-house Fraud Control Unit Manpower: 20+ Vendors In-house Legal
Team
Manpower: 26+
Vendors

In-house Technical
Team
Manpower: 49 +
Vendors

In- house Collection Team Manpower: 52

## **Credit Process**

## Business Origination

- DST Salesforce
- Doorstep Meeting with customers and Document Collection

## Credit Underwriting

- Bureau check
- Customized
   Underwriting basis
   understanding of
   cash inflow
- Mandatory meeting with customer
- Field Investigation (FI)

# Legal, technical and FCU

- Fraud check of Documents/ Borrower profile
- Hunter Database (Experian) Check
- Title Search of Property
- Property Paper verification
- Property Valuation

## Operations

- Pre disbursal Checks
- Centralized
   Disbursals
   (RTGS/NEFT)
- Centralized banking
   / Management of repayments
- File storage & digitization through vendors

## **Customer Service**

- Mandatory welcome call to new customers
- Customer grievances Redressal
- SMS / Telecall reminders for EMIs

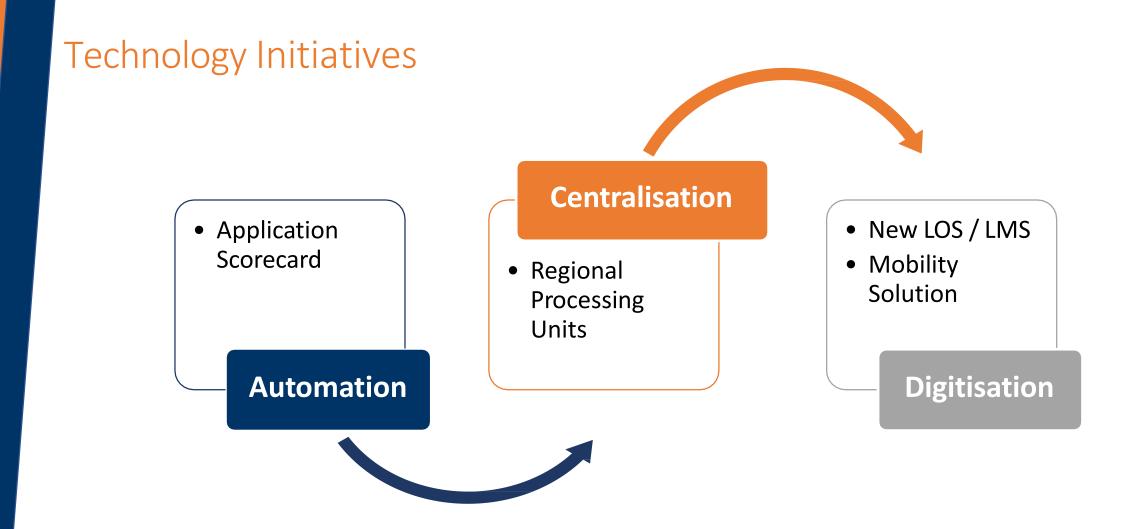
#### Collection

- Customer visits on Bounce cases
- Rigorous follow-up on delinquent cases
- Legal Actions such as Section 138, Arbitration, SARFAESI proceedings etc.

Board approved detailed Credit Policy governs the entire credit process

Scrutiny at multiple levels results in an application to disbursal ratio of ~ 35%

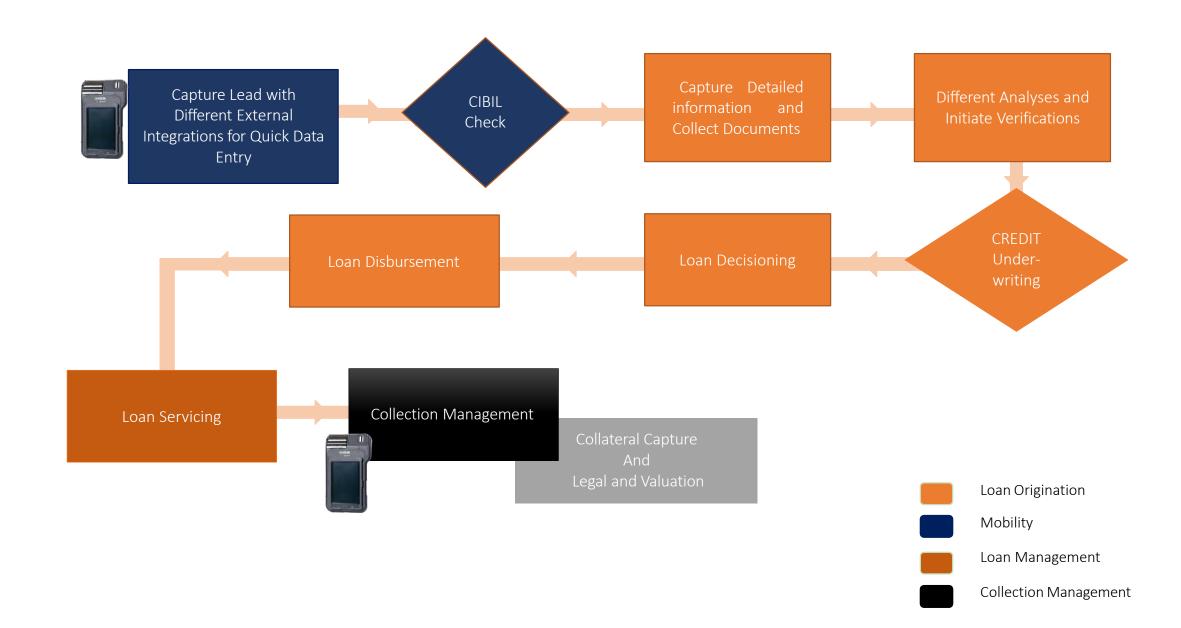
Independent Departments with Independent Reporting Lines aid in maintaining checks and balances



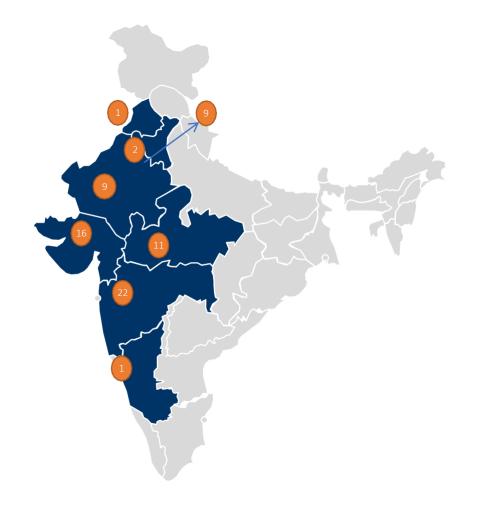
A positive impact on productivity and cost control

A new generation cloud based platform with rule engine and mobility modules being implemented

# Loan origination and Management System workflow



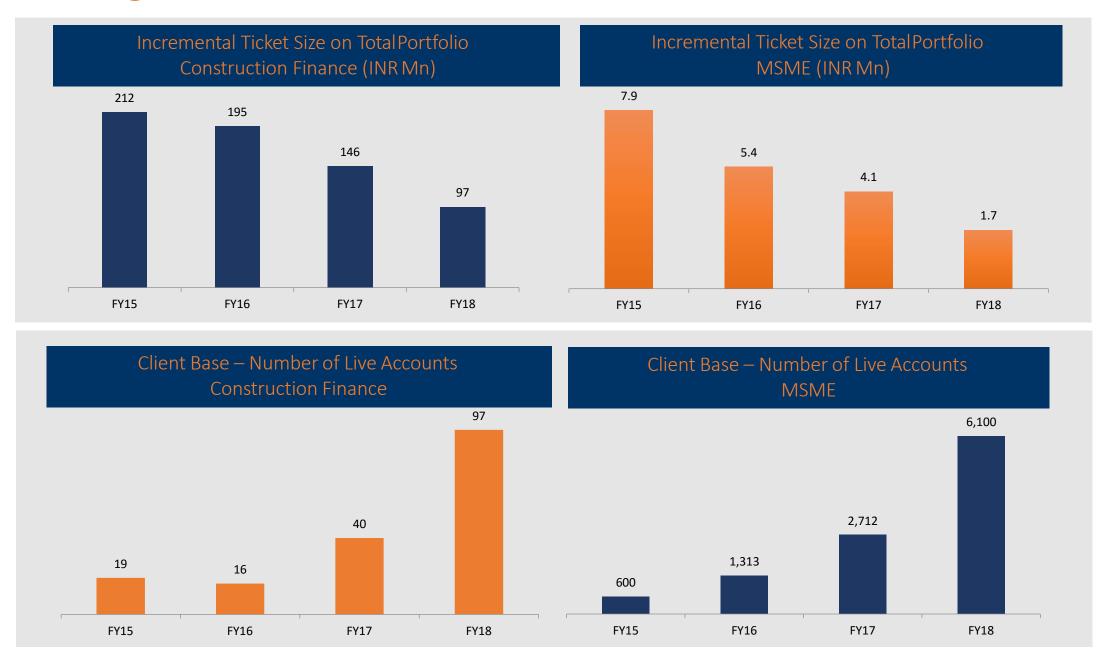
# **Growing Branch Network**



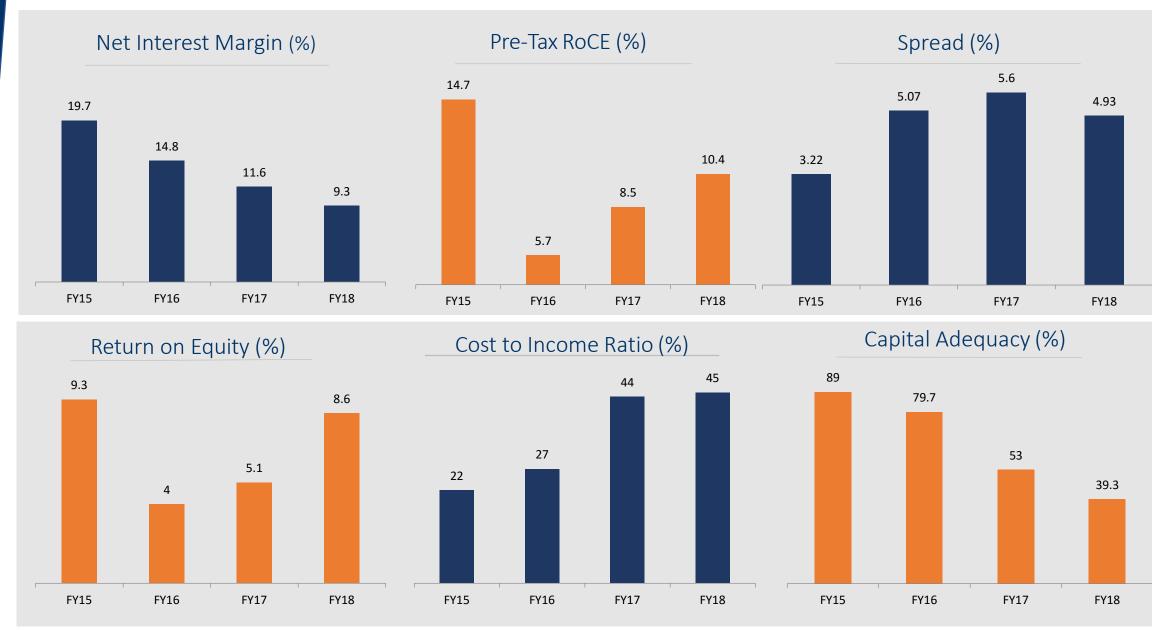
| States         | No. of branches |  |  |
|----------------|-----------------|--|--|
| Maharashtra    | 23              |  |  |
| Gujarat        | 17              |  |  |
| Madhya Pradesh | 12              |  |  |
| Delhi NCR      | 10              |  |  |
| Rajasthan      | 8               |  |  |
| Haryana        | 2               |  |  |
| Punjab         | 1               |  |  |
| Karnataka      | 1               |  |  |
| Total          | 74              |  |  |

Doubled branch network in Gujarat and Maharashtra; Expanded Branch network in Madhya Pradesh and Rajasthan

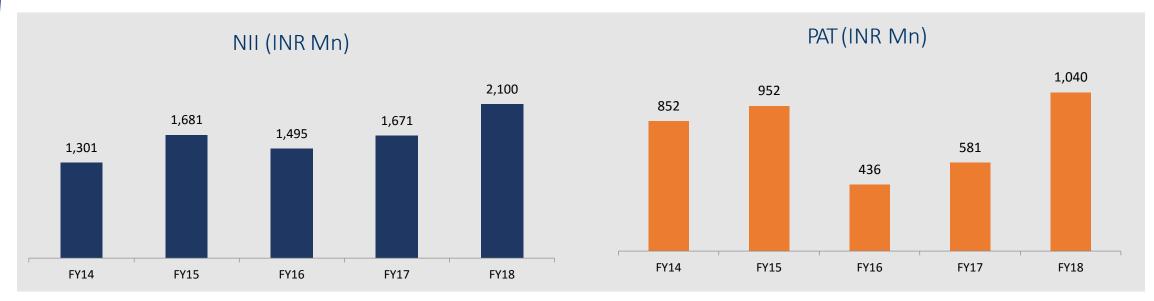
## Shifting Towards Granular Loan Book

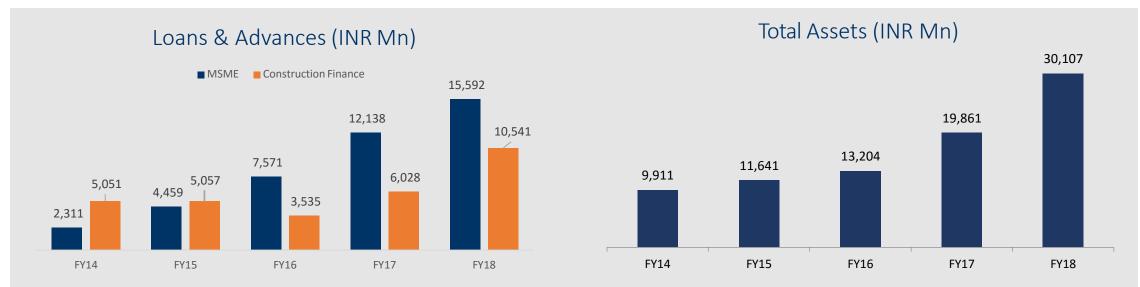


# Moving Towards Higher Growth



## Strong Focus on MSME: 7x in 4 years



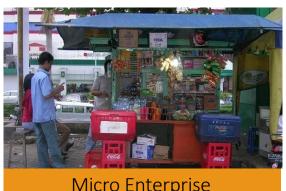


## Prudent Asset Mix



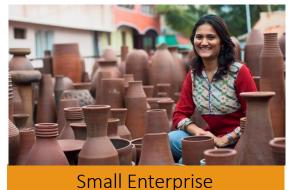
# MSME: Small Loans, Big Opportunity

#### Focus Area



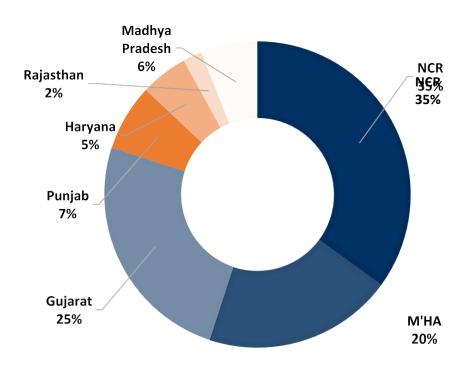
Micro Enterprise

- Self Employed Individuals Provision stores, retail outlets, handicrafts etc
- Ticket Size: INR 5L-50 L
- In-house sourcing team 74 Branches/loan centres



- Small enterprises with formal income documentation; Sourced directly
- Ticket Size: INR 50L 2 crore

## MSME Assets by Geography

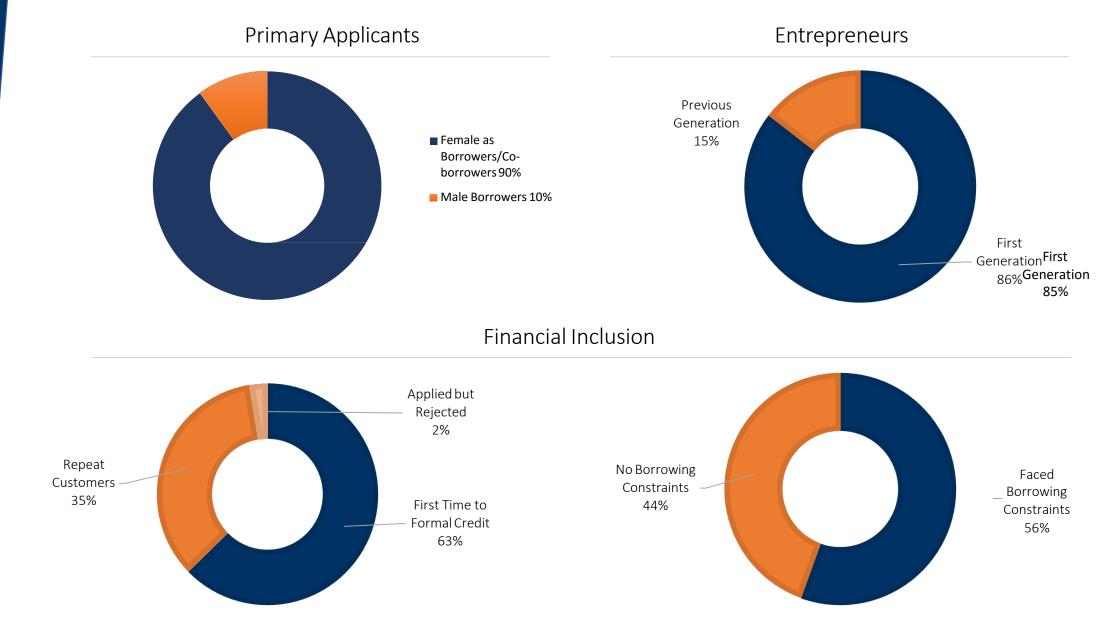


| AUM           | Disbursements | Avg. Ticket Size | Client Base |
|---------------|---------------|------------------|-------------|
| INR 15,410 Mn | INR 7,910 Mn  | INR 2.6 Mn       | 6,100       |

# MSME: Enabling Superior Growth



# MSME: Social Impact Findings

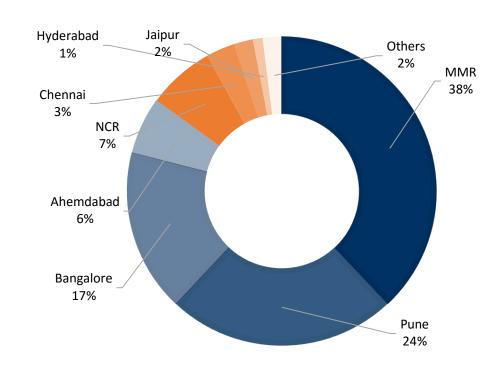


# Construction Finance: Building a Sustainable Future

#### Focus Area

- Construction linked loans to small and midsize real estate developers
- Comprehensive framework for project selection and credit appraisal
- Competitive rates for high quality, multifamily real estate projects

## CF Lending Portfolio by Geography



| AUM          | Disbursements | Avg. Ticket Size | No. of Projects |
|--------------|---------------|------------------|-----------------|
| INR 9,430 Mn | INR 8,240 Mn  | INR 99 Mn        | 97              |

# Construction Finance: The Retail Way

- Exposure to Mumbai region at 37% in FY18 vs 69% in FY16
- 6 new geographies added in 2 years: Ahmedabad, Chennai, Vijaywada, etc
- Increased exposure to high-growth markets like Pune, Bangalore

Addressing Geographical Risk

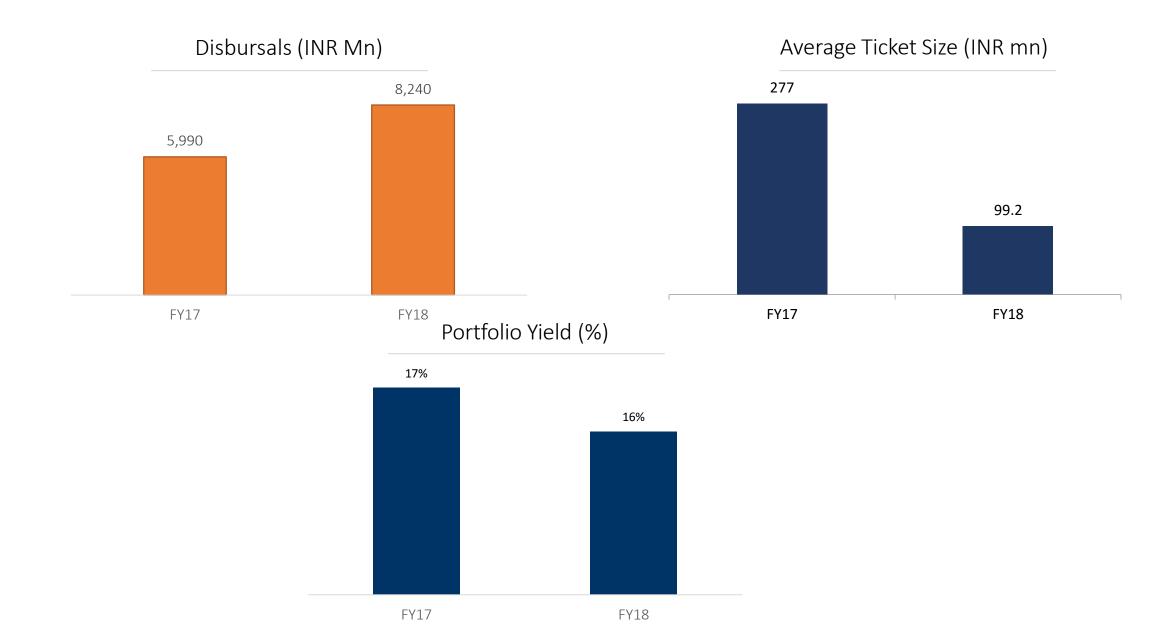
# Addressing Concentration Risk

- Concrete steps taken to reduce ticket sizes from ~400 Mn in FY16 & FY17 to ~100-150 Mn in FY18
- Grew live account outreach at a CAGR of 50% over FY15-FY18 to reduce concentration risk & increase yield on small ticket size

- Reduced average interest rates to 14-16% from 18-20% to target larger developer audience
- Aim to specialise in small ticket construction loans, which is a very low competition market

Addressing Competition
Risk

# Construction Finance: High Yield, Low Risk

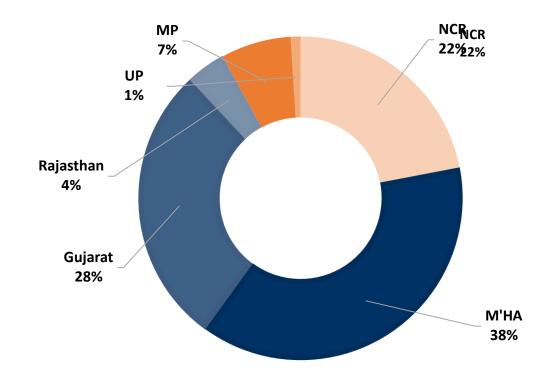


## Housing Finance: Capitalising on Affordable Housing Opportunity

#### Focus Area

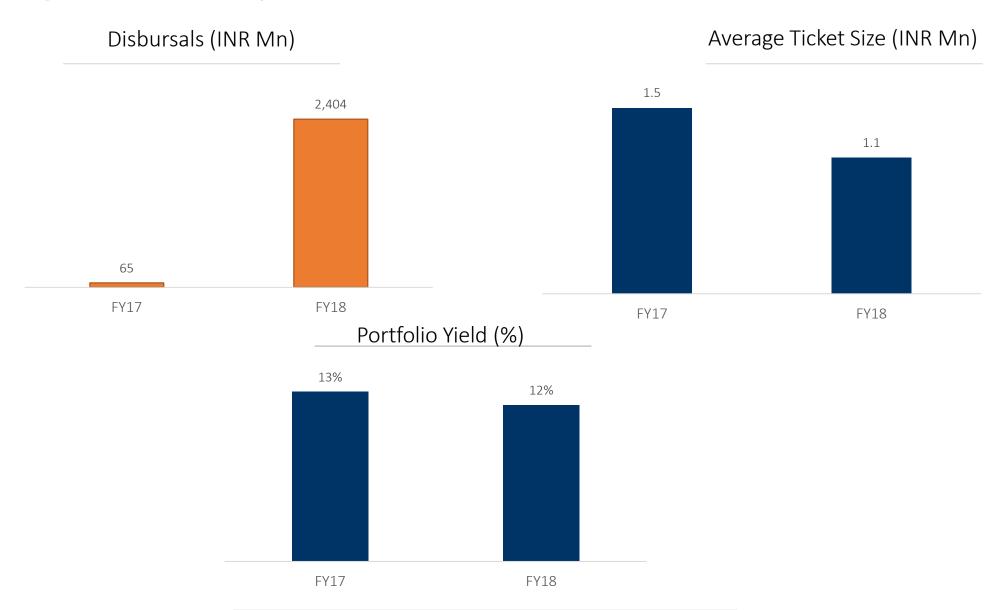
- Serves middle and lower middle income population in Tier 2 and 3 cities
- Ventures in 2016 through its subsidiary
   Capri Global Housing Finance Limited
- Targeting existing customers within the MSME segment

## HF Lending Portfolio by Geography



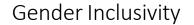
| AUM          | Disbursements | Avg. Ticket Size | Customers |
|--------------|---------------|------------------|-----------|
| INR 2,450 Mn | INR 2,920 Mn  | INR 1 Mn         | 2,620     |

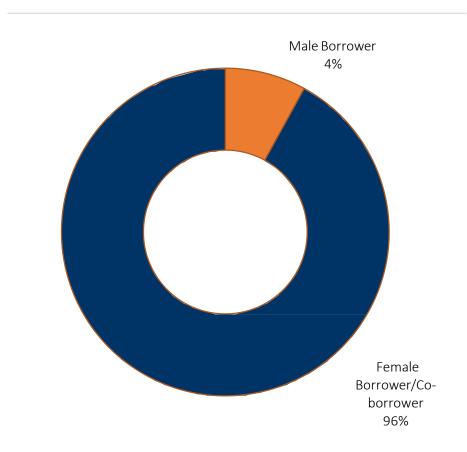
# Housing Finance: Exponential Growth Potential



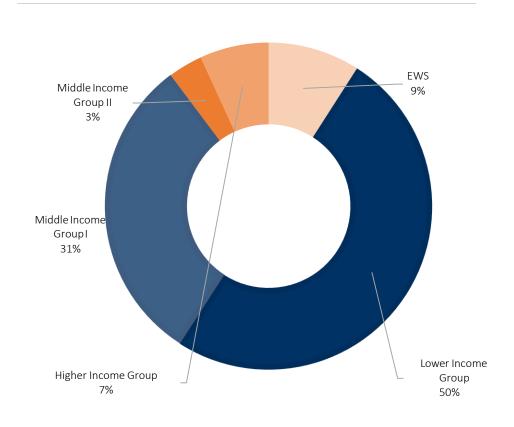
Note: FY18 was the 1st full year of operations

# **Housing Finance:** Social Impact Findings





## Loans to Underprivileged



# Indirect Retail Lending: Unique Product Offering

#### Focus Area

- Lending to small NBFCs engaged in
  - O MSME Lending and Microfinance
  - O Two Wheelers and Commercial Vehicles finance
- Hypothecation of receivables 1 to 1.2X cover
- Portfolio yield between 11% to 15%
- Average Tenure: 1 3 years
- Gross NPAs: Nil
- New segment, launched only in 2018

| AUM          | Disbursements |
|--------------|---------------|
| INR 1,100 Mn | INR 1,100 Mn  |

| Ticket Size Range | Customers |
|-------------------|-----------|
| INR 50 – 250 Mn   | 3         |

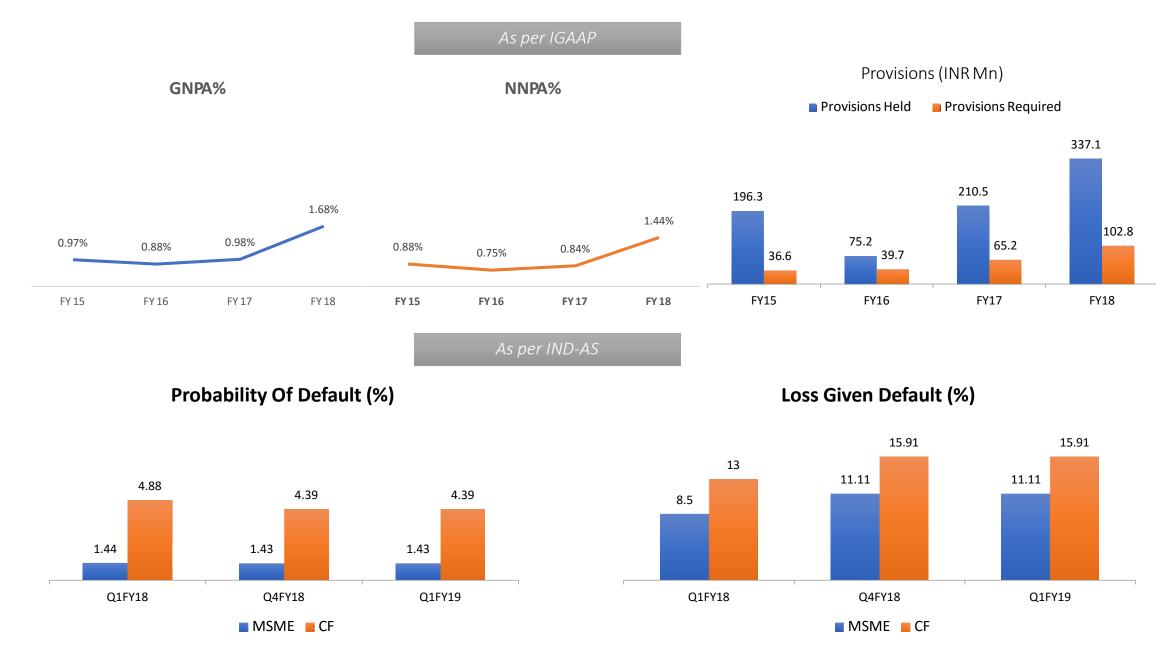
## The 100% Secured Loans Benefit

| Vertical        | Average LTV (%) | Portfolio Yield |
|-----------------|-----------------|-----------------|
| MSME            | 52%             | 14.02%          |
| Housing Finance | 47%             | 12.29%          |

| Vertical                | Security Cover (x) | Portfolio Yield |
|-------------------------|--------------------|-----------------|
| Construction Finance    | 2.54x              | 15.80%          |
| Indirect Retail Lending | 1.20x              | 13.00%          |

High security cover provides comfort against probable defaults; Average portfolio yields at ~13% augurs well for improved profitability

# Strong Asset Quality



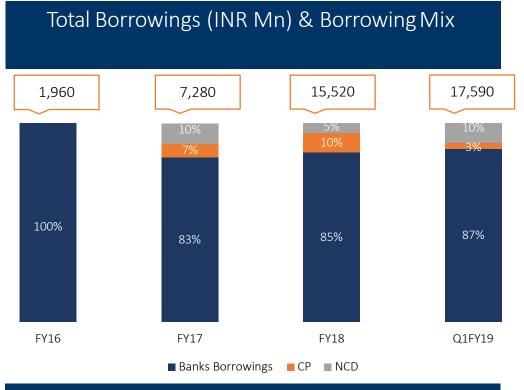
# NPA Analysis: Prudent Lending Practises

| CGCL (Standalone)<br>(INR MN)   | FY16    | FY17    | FY18   |
|---------------------------------|---------|---------|--------|
| NPA Recognition Norms           | 150 DPD | 120 DPD | 90 DPD |
| GNPA                            | 97      | 178     | 439    |
| NNPA                            | 83      | 152     | 374    |
| Provisions                      | 14      | 26      | 64     |
| Total Assets                    | 13,039  | 19,646  | 28,239 |
| Gross NPA%                      | 0.88%   | 0.98%   | 1.68%  |
| Net NPA%                        | 0.75%   | 0.84%   | 1.44%  |
| Coverage Ratio                  | 36%     | 81%     | 53%    |
| Gross NPAs (Adjusted to 90 DPD) | 2.55%   | 1.99%   | 1.68%  |

| <b>GNPA</b> | Product | Segmen    | t wise - | FY18 |
|-------------|---------|-----------|----------|------|
| O           | 110440  | 200111011 | CVVIC    |      |

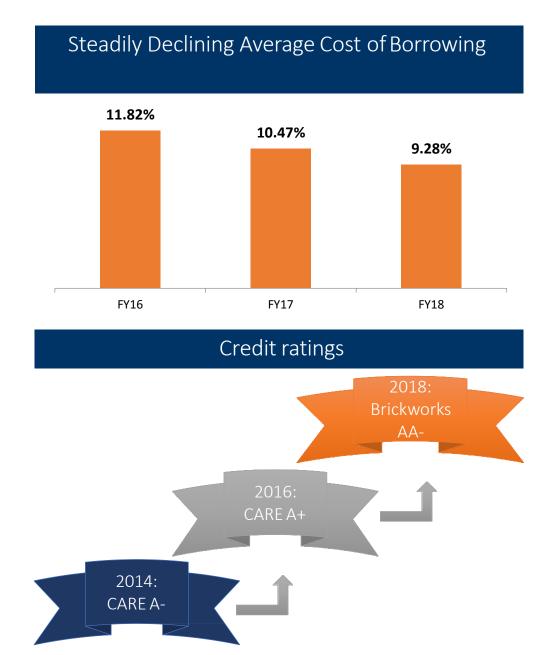
| Product Segment      | GNPA % | NNPA % | Coverage<br>Ratio |
|----------------------|--------|--------|-------------------|
| MSME                 | 2.23%  | 1.93%  | 53.43%            |
| Construction Finance | 0.86%  | 0.69%  | 53.43%            |
| Housing Finance      | 0.12%  | Nil    | 15%               |
| Indirect Lending     | Nil    | Nil    | Nil               |
| Total                | 1.68%  | 1.44%  | 53.42%            |

## Liability Mix: The Low Cost Benefit



Higher Share of Bank Borrowing >> Lower Overall Cost of Borrowing

- Hardening yields of Commercial Paper make market funding unviable
- CGCL's prudence in higher borrowing share from banks has reduced cost of borrowing to ~9%



# Key Strategic Priorities and FY19 Guidance

Expand branch network to over 90 locations by March 2019; 235 Branches over 5 years

Focus on Direct Sourcing in MSME as well as housing finance

Effectively utilise Technology to drive efficiency and cost optimization

5-year Roadmap to Future Growth

- Aim to achieve an AUM of INR 250,000 million
- Aim to grow loan book at a pace of 40-50% every year

## FY19 Guidance

MSME + Construction Finance + Indirect Lending Loan Book

INR 40,000 Mn

HFC Loan Book

INR 9,000 Mn

Total AUM Target

INR 49,000 Mn

| Segment                 | Projected Yield |
|-------------------------|-----------------|
| MSME                    | 14.5%           |
| Construction Finance    | 15.5%           |
| Indirect Retail Lending | 13.0%           |
| Housing Finance         | 12.4%           |

## Leadership Team



Surender Sangar Head – Construction Finance

Ex-MD – Tourism Finance Corporation of India and GM- Union Bank of India Over 38 years of experience B.Com, CAIIB



Vikas Sharma
Business Head (MSME & HL)

Ex - Kotak Mahindra Bank, Dhanlaxmi Bank, Reliance Capital Over 18 years of experience PGDBA, B.Com



Vijay Gattani Senior Vice President - Credit

Ex-ICICI Bank, Head of Credit & Policy- ICICI HFC
Over 13 years of experience
Chartered Accountant



Hemant Dave Head of Operations

Ex - Kotak Mahindra Bank, A. F.
Ferguson
Over 22 years of experience
Chartered Accountant



Kumanan Rajagopal

Head – Business Development

Ex-ICICI Bank, Amex 20+ years of experience MBA



Vinay Surana

Head - Treasury

Ex-Founding Member ,Axis Bank
debt syndication

Over 13 years of experience
Chartered Accountant - Bank



Ashok Agrawal Head – A/C, Fin, Tax& Compliance

Previously practicing CA
Over 25 years of experience
CA and CS



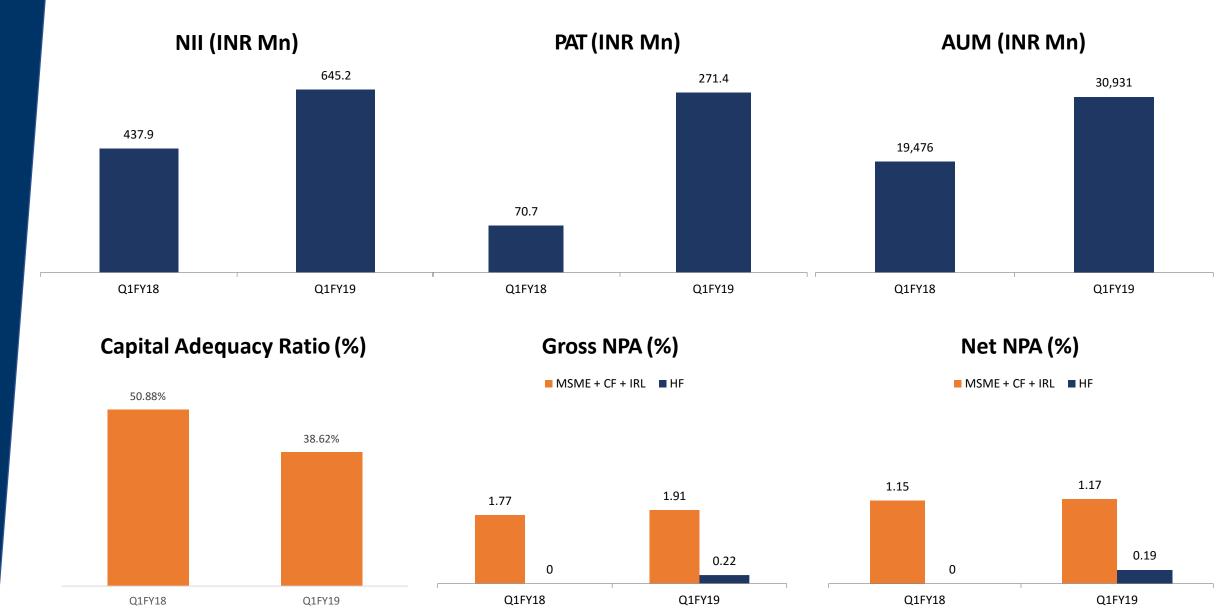
Bhavesh Prajapati Head – Credit, Risk, Policy:HF

Ex-Aadhar Housing Finance, IDFC Ltd, DHFL MBA, ICFAI

# Q1FY19

# Q1FY19 at a glance

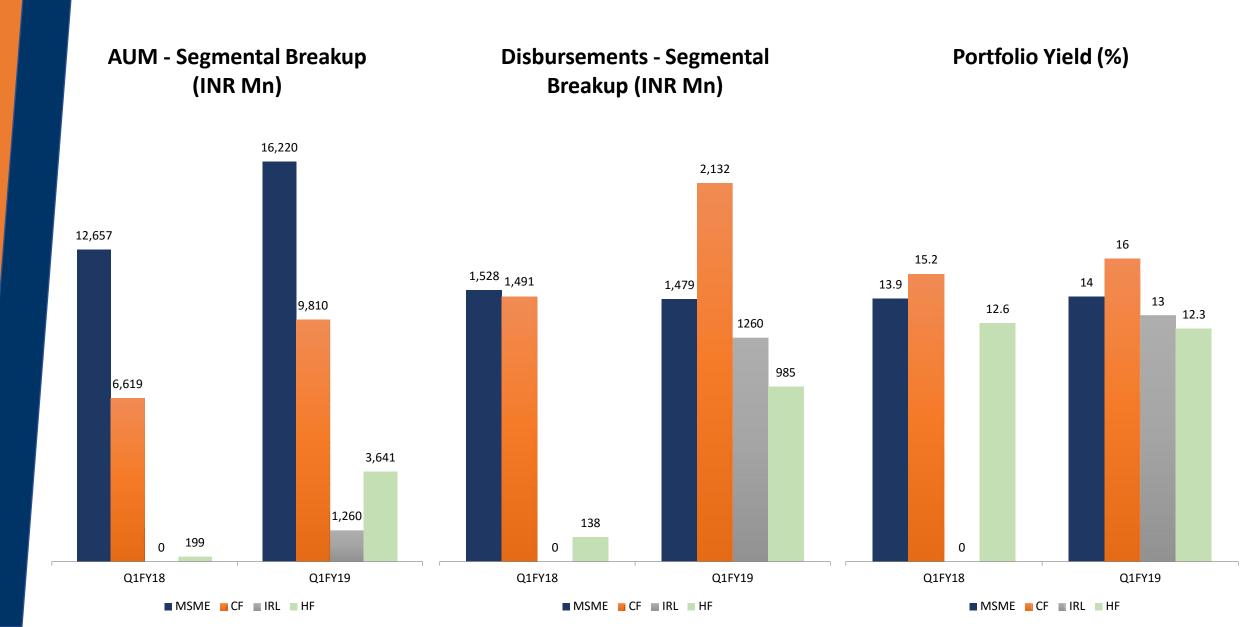
## Consolidated numbers



# Performance Highlights: Transition to IND - AS

| Particulars                  | As per IND-AS |        | As per IGAAP |        | YoY Growth |       |
|------------------------------|---------------|--------|--------------|--------|------------|-------|
| INR Mn                       | Q1FY19        | Q1FY18 | Q1FY19       | Q1FY18 | IND-AS     | IGAAP |
| AUM                          | 27,534        | 19,411 | 27,534       | 19,411 | 42%        | 42%   |
| Net Interest<br>Income (NII) | 592           | 432    | 568          | 409    | 28.3%      | 28.1% |
| Net Interest<br>Margin (NIM) | 8.72%         | 8.86%  | 8.28%        | 8.43%  | NA         | NA    |
| Profit After Tax<br>(PAT)    | 271           | 124    | 256          | 135    | 54.3%      | 47.3% |

# Q1FY19 – Strong AUM & Disbursements Growth



# Key Impact Areas under IND-AS

| Financial item  | Indian GAAP                         | Ind AS  | Impact on transition                       | Impact going forward                                     |
|---|-------------------------------------|---|--|--|
| Financial assets at<br>amortized cost —<br>Expected Credit Loss | Measured based on RBI<br>Guidelines | Measured based on expected credit loss        | Increase in net-worth and<br>no P&L impact | LGD computation to be performed on quarterly basis       |
| Revenue – Loan<br>processing fee                                | Recognised as part of revenue       | Recognised as part of effective interest rate | Decrease in net-worth and<br>no P&L impact | Decrease in profit due to amortisation of processing fee |
| Employee costs –<br>Actuarial gain/loss                         | Recognised to profit and loss       | Recognised in OCI i.e.<br>Reserves            | No impact                                  | To be regrouped in OCI                                   |

## Provision on Loan Assets

| Change in credit quality since initial recognition                |   |  |  |  |
|---|---|--|--|--|
| Stage 1 Performing  | Stage 2 Underperforming (significant increase in credit risk since initial recognition) | Stage 3 Non performing (Credit impaired loan assets)                     |  |  |
| Recognition of expected credit losses                             |   |  |  |  |
| 12-month expected credit losses                                   | Lifetime expected credit losses   | Lifetime expected credit losses  |  |  |
| Interest recognition  |   |  |  |  |
| Effective interest on gross outstanding amount (before provision) | Effective interest on gross outstanding amount (before provision)                       | Effective interest on gross outstanding amount (net of credit allowance) |  |  |

# Expected Credit Loss Methodology

| Particulars          | CGCL Methodology   |
|----------------------|--|
| Level of assessment: | <ul> <li>The book has been classified as Construction finance, MSME, Machinery Loans<br/>for ECL purposes.</li> </ul>  |
| Default definition:  | • 90 days past due has been considered as the default threshold for all loans.   |
| Determining staging: | <ul> <li>Delinquency buckets have been considered as the basis for the staging of all loans with:</li> <li>0-30 days past due loans classified as stage 1 – Performing Assets</li> <li>31-90 days past due loans classified as stage 2 – Under Performing Assets</li> <li>90 days above past due loans classified as stage 3 – Non-Performing Assets (NPA)</li> <li>The aforesaid staging followed is a standard industry practice.</li> </ul> |

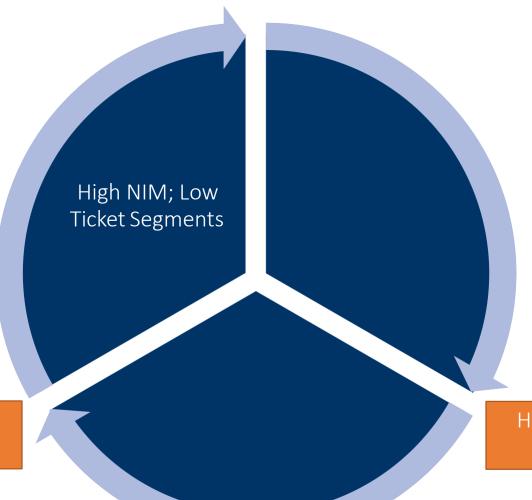
# **Expected Credit Loss Methodology**

| Particulars                 | CGCL Methodology  |
|-----------------------------|---|
| Loss Given Default<br>(LGD) | <ul> <li>The analysis methodology has been used to create the LGD. The LGD takes into<br/>account the recovery experience across accounts of a particular portfolio post<br/>default. The recoveries are tracked and discounted to the date of default using<br/>the interest rate. The recovery data from 2014 to 2017 has been considered.</li> </ul> |
| Exposure at default (EAD):  | • EAD = o/s loan (+) accrued interest (+) undisbursed loan as on the reporting date   |
| ECL computation             | • ECL has been calculated as ECL = PD*LGD*EAD   |

Well Positioned in High Growth Sectors

## **Business Model**

Higher share of Direct Loan Sourcing vs DSA



100% secured loan book

Hub & Spoke model reaches wide audience

# MSME Lending: A Huge Unexplored Opportunity

## The NBFC Advantage in MSME Funding

- Lack of formal avenues for financing ensures low penetration from banks
- Banks face issues in financing MSMEs due to high NPAs, high processing times and capital challenges
- NBFCs offer higher loan eligibility with shorter turnaround times
- Capital and lending norms for NBFCs are more lenient as compared to banks allowing them greater penetration in smaller towns and villages

MSME credit to grow at 12-14% over 5 years: ICRA

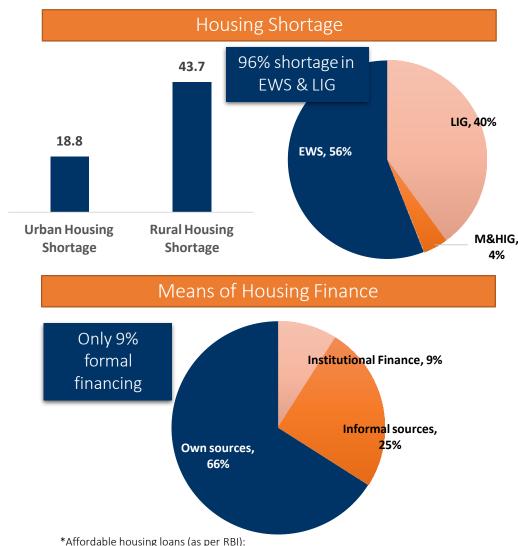
Non-bank share in MSME credit pie should expand to 22-23% by March 2022 vs 16% in March 2017: ICRA

SIDBI targeting total lending of ~INR 1.4 trillion in FY19, up 30% YoY

CRISIL pegs overall credit demand of MSMEs in India at INR 45 Trillion over the medium term

New avenue for sourcing of loans opened up via online channels

## Affordable Housing: Large Demand & Low Formal Financing



- o Metros Loans up to INR 50 Lacs (house value of INR 65 Lacs)
- Non Metros INR 40 Lacs (house value of INR 50 Lacs

Urban Housing shortage pegged to reach 34.1 million units by 2022

95%+ of the shortage corresponds to Lower Income Group (LIG) & Economically Weaker Sections (EWS)

In 2015, the Government of India launched the "Housing for all by 2022" scheme with Pradhan Mantri Awas Yojna (PMAY)

PMAY introduced a Credit Linked Subsidy Scheme (CLSS) to offer interest subsidies for loans up to INR 18 lakhs

Industry experts peg the housing finance demand in India at US\$ 1.2 trillion over FY18-24

Capri Global Housing Finance entered into an MOU with the NHB as a Primary Lending Institution (PLI) to facilitate subsidy to its qualifying borrowers under the **CLSS** 

# Appendix

## **Board of Directors**



Quintin E. Primo III

Non-Executive Chairman

Co-founder & CEO of Capri

Investment Group, Chicago

Over 3 decades of experience

MBA & BS (Finance)



T. R. Bajalia
Independent Director
Ex-DMD – SIDBI,
Ex- ED - IDBI Bank
40+ years of experience
BA (Eco), CAIIB



Rajesh Sharma

Managing Director

Founder & promoter

Over 23 years of experience

Chartered Accountant



Mukesh Kacker
Independent Director

EX- IAS Officer, Jt. Secy (GOI)
Over 3 decades of experience
MA( Public Policy),
MA (Political Science)



Bhagyam Ramani Independent Director

Ex- GM and Director of General Insurance Corporation Over 3 decades of experience MA (Economics Hons.)



Beni Prasad Rauka Independent Director

Group CFO- Advanced Enzyme
Technologies
25+ years of experience
CA &CS

# Income Statement

| INR Mn                          | FY17    | FY18    |
|---------------------------------|---------|---------|
| Interest earned on loans        | 2,020.7 | 3,095.5 |
| Interest earned on investments  | 30.9    | 32.6    |
| Total interest earned           | 2051.6  | 3128.1  |
| Total interest expended         | 379.9   | 1,020.4 |
| - interest on borrowings        | 379.6   | 1,020.4 |
| Net interest income             | 1671.8  | 2107.7  |
| Non-interest income             | 299.2   | 818.9   |
| - loan processing fees          | 105.3   | 335.4   |
| - Profit on sale of investments | 81.6    | 241.9   |
| - others                        | 112.3   | 241.5   |
| Total Income                    | 1971.0  | 2926.5  |
| Operating expense               | 878.4   | 1325.7  |
| - employee cost                 | 546.1   | 812.5   |
| - Depreciation                  | 43.0    | 62.2    |
| - Others                        | 289.3   | 451.0   |
| Operating Profit                | 1092.5  | 1600.8  |
| Total provisions                | 137.2   | 159.4   |
| PBT                             | 955.4   | 1441.4  |
| Tax                             | 374.1   | 400.8   |
| PAT                             | 581.2   | 1040.7  |

# Balance Sheet

| INR Mn                                       | FY17     | FY18     |
|--|----------|----------|
| Share Capital                                | 350.3    | 350.3    |
| Reserves and Surplus                         | 11,256.3 | 12,235.7 |
| Networth                                     | 11,606.5 | 12,586.0 |
| Borrowings                                   | 7,278.6  | 15,742.7 |
| Current liabilities and provisions           | 794.8    | 1,529.5  |
| Other Non Current Liabilities and provisions | 181.4    | 249.2    |
| Total liabilities & stockholders'equity      | 19,861.2 | 30,107.5 |
| Net Block                                    | 128.9    | 143.3    |
| Investments                                  | 680.8    | 516.1    |
| Asset under financing activities             | 18,464.3 | 28,663.7 |
| Deferred tax assets                          | 25.9     | 103.4    |
| Cash and bank balances                       | 114.1    | 313.7    |
| Other Current assets                         | 329.9    | 367.3    |
| Other Non Current assets                     | 117.3    | <u>-</u> |
| Total assets                                 | 19,861.2 | 30,107.5 |

# Key Partnerships

## Lenders



















































Auditors & Advisors

Deloitte.





Thank You